



PRESTAN®

# Prestan AED Trainers

## Analyzing and Testing

**Basic steps - If your AED Trainer is not running properly, below are some checkpoints to consider:**

1. Make sure the unit is turned on.
2. Replace the old batteries with new batteries.
3. Remove the language/instructional module and reinsert (Professional AED Trainer PLUS). Switching modules with a working unit can determine if the module is causing the problem (rare unless new).
4. Try new pads. The AED Trainer pads will last approximately 100 uses with proper care.
5. Make sure the pads are not in backwards: the picture side of the pad should be on the same side as the large side of the black button on the cable connector at the base of the pad. If this is not the case, pop out the black button, pull out the pad and turn it around, then reinsert the pad and secure with the black button. See "AED Trainer - Inserting Training Pads" document.
6. Always begin program with pads adhered inside storage area (Professional PLUS - Pads Case / UltraTrainer - Pads Card) so sensors can reset. Make sure clear lining has been removed from adhesive and discarded.

### **Pads and Cables testing:**

If none of the above steps fix the problem, then move on to the **TEST MODE** to determine if the pads and cables are working properly:

7. To go into test mode, hold down the green On/Off button for 5 seconds from an Off state, release On/Off when you hear a single beep. Shock Button Flashes while in Test Mode.
8. Testing the pads: Place pad on table, adhesive side up, and press the Pad Switch (the disk sensor in the center of the pad) with your finger for 1 second then release.
  - a. **If you hear beeping after doing this with each pad, both the pads and the cables are working properly. Exit Test Mode by pressing the On/Off button.**
  - b. If you do not hear beeping, either a pad or a cable is not working properly. Go to #9.
9. Replace the pad, on the Pad/Cable that is not working, with a brand new pad. Check to make sure you replace the correct pad; Sternum (right) or Apex (left) according to the diagram on the pad. You may want to replace the other pad too so both pads work well.
10. Repeat the test starting with #7.
  - a. **If you hear beeping after doing this with each pad, both the pads and the cables are working properly. Exit Test Mode by pressing the On/Off button.**
  - b. If the Pad/Cable is still not working (does not beep with test) then you may need a replacement "pad cable assembly" (new wires). If you can, switch with another unit to confirm. Then contact your Prestan Authorized Distributor for replacement.

The steps above fix the majority of the problems, but there is always the possibility that the AED Trainer needs reprogramming or needs to be returned for repair. Please work with your distributor for further steps.

