

Dear Loyal Customer,

Work 'N Leisure Products ("WNL") has informed us of a voluntary recall involving the WNL Practi-Valves which are labeled lot# 3197. We have reached out to all of our customers who we believe received these valves. However, if you purchased WNL Practi-Valves for CPR training from us between September 9th and October 28th, you may have received products included in this recall.

If you still have the product packaging you may check for the recalled lot number 3197 in the lower right hand corner of the bag. If you no longer have the original packaging and cannot confirm if your order was involved with the recall we request that you discard/destroy the unused valves and contact us. Please contact our office at 614-782-2100 or email us at sales@mcrmedical.com.

We will arrange for replacements to be shipped within 1 business day of receiving your request and forward tracking information to you once processed by our shipping department.

We apologize for this inconvenience, but appreciate the opportunity to assist our customers with the WNL Practi-valve recall.

Attached below you will find the recall notice from WNL. **Please note that we ask our customers to contact us directly and we will send replacements out immediately, at our expense.** We want our customers to have the training supplies they need without delay, and are standing by to assist.

Best regards,

Charlie Morrison
MCR Medical Supply, President



October 28, 2016

Customer Notice: Voluntary Product Recall

<u>WNL Product:</u>	Practi-VALVE
<u>Model Number:</u>	5000TV / 5000TV-CP / 5000TMV
<u>Lot Number:</u>	3197
<u>Date Code:</u>	July 13, 2016

Dear Valued Customer,

Work 'N Leisure Products, Inc. ("WNL") recently learned of multiple incidents involving WNL's Practi-VALVE (the "Valve") where it may have caused a choking hazard for end-user trainees. Specifically, the plastic end-cap affixed to the exhaling-end of the Valve disconnected from the Valve and either was inhaled or swallowed temporarily (and quickly expelled) by the end-user(s). No serious injuries have been reported to date.

WNL, in cooperation with the United States Consumer Product Safety Commission, has performed diligent efforts to investigate the Valve and to determine the cause of the potential hazard. In performing said investigation, WNL has identified a specific "lot" from its manufacturer which was compromised. That lot has been identified as Lot 3197, with a manufacturer's date code of July 13, 2016 (the "Affected Valve"). Based on WNL's investigation, WNL has decided to voluntarily recall the Affected Valves.

All purchasers of the Affected Valve are instructed to immediately destroy any such Valves in their possession and to notify WNL directly, stating that they purchased the Valves identified in this product recall notice. Thereafter, WNL will arrange to provide replacement Valves to you, free of charge.

To determine whether any of the Valves in your possession are subject to this product recall notice, please review your purchase invoice(s), which may identify whether the Valves were manufactured under "Lot 3197". You may also inspect the front, lower right corner of the Valve's packaging which also will identify whether any Valves in your possession were manufactured under "Lot 3197". If any Valves in your possession were manufactured under Lot 3197, please destroy those Valves and notify WNL as described below.

Although the issues identified in this notice are limited to a single manufacturing lot, WNL is committed to providing safe and reliable medical training equipment and other devices. Therefore, as an added precaution, WNL has implemented a new design for the Valve, which should eliminate any future concerns regarding the Valve's end-cap. Over the last decade, millions of WNL's Practi-VALVES have been reliably and safely used in training courses. WNL looks forward to serving you in the future.

To report your prior purchase of the Affected Valve, please contact John P. Fazzuoli of Work N' Leisure Products, Inc. at 1-800-884-9629 or you can send an e-mail to: john@wnlproducts.com. WNL will thereafter arrange to provide you with replacement product, free of charge.

Thank you for your continued business.