





















## TROUBLESHOOTING GUIDE

(Continued)

SYMPTOM	POSSIBLE ISSUES OR COMMENTS	SOLUTIONS
<b>Torso</b>		
Rattling in chest	<ul style="list-style-type: none"> <li>• Compression Sleeve may be broken</li> </ul>	<ul style="list-style-type: none"> <li>• Replace sleeve in chest with part RPP-ACOM-1 (compression assembly includes chest plate, spring, sleeve and clicker)*</li> </ul>
Chest Plate is broken	<ul style="list-style-type: none"> <li>• Typically results from a combination of incorrect (not centered) hand placement, compression angle not straight down from directly above and/or overzealous compression force</li> </ul>	<ul style="list-style-type: none"> <li>• Replace chest plate with RPP-ACOM-1 (compression assembly includes chest plate, spring, sleeve and clicker)*</li> </ul>

\* Contact your Prestan Authorized Distributor to either purchase the replacement part or receive it at no charge if the manikin is within Prestan's 3-year warranty period and is a qualifying warranty repair.



# WARRANTY

## Three Year Limited Warranty

1. **WARRANTY COVERAGE:** Prestan offers a LIMITED WARRANTY against any defects in workmanship or materials under normal use with respect to its PRESTAN TRAINING MANIKIN.
2. **WARRANTY PERIOD:** Prestan warrants the PRESTAN TRAINING MANIKIN for three (3) years from the date of purchase. Any component of the PRESTAN TRAINING MANIKIN which proves defective with thirty-six (36) months from the date of purchase will be repaired or replaced, at Prestan's option, free of charge to the owner. The owner is responsible for shipping and handling fees to the place which Prestan designates.
3. **WARRANTOR'S RESPONSIBILITIES:** Prestan will repair or replace (at Prestan's option) a defective warranted component subject to the provisions of Section 2 without charge except for transportation costs. OWNER'S SOLE AND EXCLUSIVE REMEDY AGAINST PRESTAN SHALL BE FOR THE REPAIR OR REPLACEMENT OF DEFECTIVE GOODS AS PROVIDED HEREIN. Repair or replacement of any component of any PRESTAN TRAINING MANIKIN does not extend this limited warranty or begin a new limited warranty period.
4. **CIRCUMSTANCE NEGATING WARRANTY AND OTHER LIMITATIONS:**
  - a. Prestan reserves the right to refuse warranty service or replacement when product failure is due to misuse, mishandling, misapplication, accident, neglect, improper installation, modification, use of unauthorized parts or attachments, adjustments or repair performed by anyone other than Prestan or its authorized agent, or any causes other than defective workmanship or material.
  - b. This limited warranty does not cover abrasion, abnormal use, damage caused by mishandling, neglect or unauthorized modification. This warranty is void if the PRESTAN TRAINING MANIKIN is structurally altered.
  - c. Owner must provide proof of the date of purchase, place of purchase and the purchase price in order to obtain service under this limited warranty.
  - d. Prestan makes no warranty other than as contained herein. No agent, representative, dealer or employee of Prestan has the authority to alter the obligations or limitations of this limited warranty.
5. **LIMITATIONS OF IMPLIED WARRANTIES AND DAMAGES:**
  - a. Any and all implied warranties on the PRESTAN TRAINING MANIKIN, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXCEED IN DURATION THE RESPECTIVE TERMS OF THIS LIMITED WARRANTY WHICH BEGINS WITH THE DATE OF PURCHASE. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.
  - b. PRESTAN SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OF THE PRESTAN TRAINING MANIKIN OR THE BREACH OF THIS OR ANY OTHER EXPRESSED OR IMPLIED WARRANTY. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Any and all damages awarded for any breach of this limited warranty shall be limited to the amount of the purchase price.
6. **WARRANTY SERVICE.** To obtain warranty service contact your Prestan Authorized Distributor, or for information about Prestan, visit our website at [www.prestanproducts.com](http://www.prestanproducts.com).
7. **RIGHTS UNDER STATE LAW:** This warranty gives you specific legal rights and you may have other rights which vary from state to state.